
2.7 Privacy and Security Statement

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Synopsis: Privacy and Security guidelines for State of Georgia web sites.

Georgia.gov websites are designed to make it easier and more efficient for Georgia citizens and businesses to interact with their State Government. Georgia government strives to provide online resources in a safe, secure manner that respects your privacy when you visit our sites. This privacy statement addresses the collection, use, disclosure, and security of information that may be obtained by the State of Georgia when you visit Georgia.gov websites.

2.7.1 Information Collected

If you visit a Georgia.gov website, the State may collect some or all of the following information:

- The name of your domain; for example, "xyzcompany.com" if you use a private Internet access account;
- An IP address; a number automatically assigned to your computer when you are using the Internet;
- The type of browser and operating system used to access our site;
- The Internet address of the website from which you linked directly to our site;
- The pages you visit within the portal; and
- The links made to other websites through this site.

This information is collected for statistical analysis using third-party or proprietary software programs to create summary statistics. The statistics are used for the purpose of determining what information is of most and least interest to all visitors and identifying system performance or problem areas in order to better plan future portal enhancements. This information is not collected for commercial marketing purposes.

If, during your visit to a Georgia.gov website, you voluntarily provide personally identifiable information, we will collect such information. Examples of personally identifiable information may include:

- Your name, address, or phone number;
- An e-mail address if you are communicating to us through e-mail;
- Information you voluntarily submit to the State of Georgia for the purposes of completing or submitting an application or form online;
- Other information volunteered, such as vendor profile/contact information, survey information or content of e-mail.

In general, please note the information collected, whether or not personally identifiable, is not limited to text characters and may include audio, video and other graphic formats you send us. Information is retained and used in accordance with existing laws, rules, regulations, and other policies.

2.7.2 Use

Depending on the specific service or transaction, the State of Georgia may share personally identifiable information amongst its agencies in order to provide such service or complete such transaction.

Public Disclosure

As a general rule, we will not disclose any personally identifiable information collected online to entities outside of State of Georgia departments and agencies except where you have given us permission, or where the information is public information under the Georgia Open Records Act O.C.G.A. 50-18-70 et seq., or other applicable laws. Visitors should be aware that information collected through a Georgia.gov website may be subject to examination and inspection, if such information is a public record or not otherwise protected from disclosure.

Cookies

Georgia.gov websites may occasionally use "cookies" to customize your browsing experience. Cookies are simple text files stored by your web browser and they provide a method of distinguishing among visitors to the websites, and allowing customized features such as a "shopping cart" feature for online purchasing. Cookies created on your computer by using our websites do not contain personally identifiable information and do not compromise your privacy or security. You can refuse the cookie or delete the cookie file from your computer at any time by using any one of a number of widely available methods.

2.7.3 Security

Several tools, policies and protocols are used to safeguard the submission of information through Georgia.gov websites. Security measures have been integrated into the design, implementation and day-to-day operations of the entire operating environment as part of our continuing commitment to the security of electronic content as well as the electronic transmission of information.

For services requiring online financial transactions, Georgia.gov uses the Secure Sockets Layer (SSL) encryption protocol to safeguard your sensitive personal information, including your credit card number. Information is encrypted from your computer to the Portal computer processing your request.

In order to further secure your privacy, do not divulge any passwords or sensitive information (e.g. credit card number) to anyone in a phone call or e-mail. When you are finished with those applications that are password protected or required the input of your credit card information, it is always recommended that you close or otherwise exit the browser page.

Email

E-mail is not a secure form of transmission. Georgia.gov does not recommend that you submit sensitive or personally identifiable information via e-mail. If you choose to provide us with personal information in an e-mail we may use the e-mail and the information contained within it to improve our service to you or to respond to your request. Sometimes we forward your e-mail to other State employees who may be better

able to help you, and this staff may be employed by a different agency within the State. Except for authorized law enforcement investigations or as required by law, we do not share our e-mail with any other organizations outside of the public sector.

2.7.4 Changes to this Privacy Statement

Revisions to this Privacy Statement will be posted to this location so that you will know the type of information we collect and how that information is used. We will also post the last date of revision at the top of this page.

Our goal is to provide a private, efficient and friendly digital government experience. Please note that agency sub-portals and/or specific pages may contain additional or different privacy statements.

Source URL: <https://portal.georgia.gov/interactive/web-standards/27-privacy-and-security-statement>