

Compatibility View For External Sites

1. In IE11, navigate to the external site, e.g. Tenrox.

If an error is displayed, the compatibility view can be used to obtain access. For example, the following error was displayed when attempting to access Tenrox

Tenrox	×
8	XMLDocument.selectSingleNode('page/timesheet') is null.
	Ok

2. From the browser tab, select **Tools** and then click **Compatibility View settings**.



- 3. In the **Change compatibility View Settings** box, accept the default value for **Add the website**, e.g. tenrox.net and click the boxes:
 - a. Display intranet sites in Compatibility View
 - b. Use Microsoft compatibility lists

Then click Add.

Then click Close.



Compatibility View Settings		
Change Compatibility View Settings		
Add this website:		
tenrox.net Add		
Websites you've added to Compatibility View:		
Remove		
Display intranet sites in Compatibility View		
Use Microsoft compatibility lists		
Learn more by reading the Internet Explorer privacy statement		
Close		

4. The external site should display, e.g. Tenrox login screen

Logon
Welcome to Tenrox Project Workforce Management
Organization: GTA
Logon name: Cjohnson
Password:
Logon
Remember me on this computer Forgot your password?
Type your logon name and password. Please note that passwords are case sensitive. If you do not have an account, please contact your System Administrator.

5. If the external site is not displayed using the compatibility view, contact the site administrator or the Help Desk.